



<b>Title</b>	<b>Draft PSB Annual Report 2023/24</b>					
<b>Item Number</b>	<b>7</b>					
<b>Date of Meeting</b>	<b>17 September 2024</b>					
<b>To consider and comment on the following issues:</b>						
To consider and approve the draft PSB's Annual Report for 2023-24						
<b>For Discussion</b> <ul style="list-style-type: none"><li>• The content of the Annual Report as a concise summary of activity of the first year of the PSB Well-being Plan</li></ul>	<b>Decision required?</b>	<b>Yes</b>				
<b>Proposed by</b>						
<b>Llinos Evans, PSB Support Team</b>						

# Annual Report 2023-24

Carmarthenshire Public Services Board

Dear Welsh Government,

We are pleased to present you with the annual report of the **Carmarthenshire Public Services Board (PSB) for 2023-24**. This report outlines the progress we have made in delivering our Well-being Plan, which sets out our five Well-being Objectives and the steps we are taking to achieve them. Our **Well-being Objectives** are:

- Ensuring a sustainable economy and fair employment
- Improving well-being and reducing health inequalities
- Responding to the climate and nature emergencies
- Tackling poverty and its impacts
- Helping to create bilingual, safe and diverse communities

Our Well-being Plan was developed following engagement with our communities and stakeholders, and in alignment with the Well-being of Future Generations (Wales) Act 2015. We have used the five ways of working to guide our actions and to maximise our contribution to the national well-being goals. We have also taken into account the challenges and opportunities posed by the COVID-19 pandemic, the cost-of-living crisis, the climate and nature emergencies, and the UK's exit from the European Union.

As this is the first year of implementing the **Well-being Plan for 2023-28**, our focus has been on establishing the delivery structures and ensuring that our work adds value to the positive work that is happening across the individual member organisations. We have focussed our agendas and discussions, and we aim to further improve the reflection and co-production across our priority areas.

After reflecting upon the delivery of our first Well-being Plan, members agreed to move towards a **task and finish delivery** approach. In preparing our forward work programme, we have structured the groups in accordance with our short-, medium- and long-term priorities and in addition, have asked our members to reflect on key areas of work such as the Climate Change Risk Assessment and the Welsh Language Promotion Strategy.

During 2023-24, three task and finish groups have been established, to lead on the following work areas:

- Making Every Contact Count and Hwb / Advice and Support referrals
- Planning our future workforce
- Electric Vehicle Charging infrastructure.

Nominations have been sought from each of the members organisations for each of the task and finish groups, with terms of reference established and an aim to bring recommendations back to the PSB within six months.

In terms of our Well-being Objective “To Tackle Poverty and its impacts”, the **Making Every Contact Count (MECC) and Hwb / Advice and Support** referrals group is preparing an

insight on the opportunities and barriers in terms of MECC and the Hwb across PSB organisations.

The group has undertaken several actions, such as investigating the national MECC standards and programme, mapping the current practices and links between organisations, reviewing the training and information sharing opportunities, and exploring the potential for a joint web presence and a data sharing platform.

In terms of the Well-being Objective “Ensuring a sustainable economy and fair employment” the task and finish group has focused on planning for our **Future Workforce** by working collectively to promote work and career opportunities in the public sector.

As part of the discussions, the group has mapped the existing local and regional groups and forums focusing on future workforce, such as the Regional Learning and Skills Partnership (RLSP), the Regional Partnership Board (RPB) Workforce Board, and the Social Care Academy. Key themes arising from the discussions include the recruitment challenges faced by each PSB organisation, such as attracting and retaining staff in specific roles, sectors, and locations, meeting the needs and expectations of different generations, and offering flexible and agile working arrangements.

Involving young people from schools and colleges to gain an understanding of their aspirations, motivations, and barriers for working in the public sector will be a key actions in the coming months and we hope to work with Co-production Wales to achieve this.

As part of our commitment to responding to the climate and nature emergencies, we have established a task and finish group to lead on the delivery of the increasing collaboration on **Electric Vehicle (EV) Charging infrastructure** at public sector venues.

The group has been working on mapping the current locations and future infrastructure plans of EV chargers across the county, using a template that captures the details of organisational fleet EV charger availability, access arrangements, connection information, and charge information.

The group has also been researching the opportunities and barriers for co-producing approaches and have considered areas such as service level agreements, procurement specifications, supplier experiences, pilot projects, home charging solutions, salary sacrifice schemes, and emergency response facilities. The group has been learning from the work done by other PSBs and organisations in Wales and beyond, such as Powys, Newport, MAWW Fire & Rescue Service, University of Wales Trinity St David, and Natural Resources Wales.

The group aims to prepare clear proposals for approval by the PSB and co-produce solutions that will enable us to increase the uptake and use of EVs among our staff and the wider community, reduce our carbon footprint and environmental impact, and support the green economy and innovation in the county.

We acknowledge that there is still much work to be done to address the complex and interrelated issues that affect well-being in Carmarthenshire, and we are committed to working collaboratively and innovatively with our partners and stakeholders to achieve our vision.

In the next period, we will move on to focus on Phase 2 (2024-26) of the Well-being Plan, which will include the following areas of work:

- Climate Change Risk Assessment
- Welsh language Promotion Strategy

- Whole Systems Approach – Healthy Wales and
- Carmarthenshire Food Strategy.

We hope that this report demonstrates our dedication to improving the economic, social, environmental and cultural well-being of Carmarthenshire, both now and for future generations. We welcome your feedback and suggestions on how we can further enhance our work and our accountability.

Yours sincerely,

Cllr Darren Price

**Chair of Carmarthenshire PSB and Leader of Carmarthenshire County Council**